| Date     | Item   | Actions  | То                                  | Response   | Progress<br>Check On<br>/<br>Complete<br>d |
|----------|--|--|-------------------------------------|--|--|
| 30/11/09 | Guide to the<br>Investigations<br>Process      | Officers to produce a guide to consideration and determination hearings.   | Allan Wells                         | Allan Wells drafting a report. To be considered subject to amendment to Constitution re right to attend meetings of Sub-Committees (See also 15/02/10 re change of constitution). Add to Work Programme for October 2010   | 20/0710                                    |
| 15/02/10 | Complaints<br>Handing<br>Performance           | Information to be provided on the corrective action for Surrey Highways on Controlled Parking Zones.                   | Loulla Woods                        |  | TBS  |
| 15/02/10 | Rec. to Council re change of Constitution      | To change Members right to attendance at confidential or exempt meetings unless there was a compelling 'need to know'. | Ann Charlton/<br>Rachel<br>Crossley | A report was submitted to Council 23 March. Not adopted and referred back to Committee. (See also 30/11/09 Guidance to investigation process). To be re-worded in the light of the Committee's comments and re-circulated to members of the committee prior to submission to Council 20 July 2010. | 20/07/10                                   |
| 12/04/10 | Member Officer<br>Protocol                     | Working Group (Allan Wells, Karen<br>Heenan, Colin Taylor) to meet to<br>prepare draft for Cttee                       | Allan Wells                         | Report to be submitted to Standards Committee 23 July 2010 and a report be submitted to the Council  | 23/07/10                                   |
| 14/06/10 | Chairman's<br>Report                           | Letter to be sent to Chair or<br>Standards for England re future of<br>Standards                                       | Chairman/<br>Elaine<br>Bayfield     | Letter sent 1 July 2010  | 01/07/10                                   |
| 14/06/10 | Appointment of<br>Standards Sub-<br>Committees | Dates of Sub-Committees to be circulated to all Members of the Sub-Committee   | Elaine<br>Bayfield                  | Dates confirmed to all Committee Members   | 23/06/10                                   |

| 14/06/10 | Complaints<br>Monitoring<br>Reports                      | Adult Services, Children, Schools and Families and Corporate complaints  | Mona saad<br>Jessica<br>Brooke<br>Loulla Woods | Reports considered by Standards<br>Committee   | 14/06/10 |  |  |  |
|----------|--|--|--|--|----------|--|--|--|
| 14/06/10 | Improvements<br>to Customer<br>Complaints                | Report to be submitted to Standards Committee on Improvements to be made to Customer Complaints procedure.   | Loulla woods                                   | Report to be submitted to 23 July meeting.   | 29/10/10 |  |  |  |
| 14/06/10 | Politically<br>Restricted Posts                          | New procedures in light of changes to legislation  | Allan wells                                    | Report to be submitted to 23 July meeting.   | 23/07/10 |  |  |  |
|          | COMPLETED ACTIONS  |  |  |  |          |  |  |  |
| 03/07/09 | Code of<br>Conduct:<br>Member<br>Knowledge               | That a survey combining questions from the Standards of Conduct survey and the Audit survey be undertaken in 2010 to measure the effectiveness of training on the Code of Conduct. | Ann Charlton/<br>Cheryl<br>Hardman             | Report scheduled for 15/02/10 meeting. Survey to be carried out during March/April. A report is being taken to Committee on 15 February 2010. Superseded by Audit Commission Survey issued March 2010. | 15/02/10 |  |  |  |
| 03/07/09 | LGC Standards<br>and Ethics<br>Award: Learning<br>Points | That Standards Committee produce an annual report, reporting it to Annual Council, circulating it to officers and publishing it on the Surrey County Council website.              | Ann Charlton/<br>Cheryl<br>Hardman             | Draft Annual Report prepared for 12 April 2010 meeting.  | 12/04/10 |  |  |  |
| 03/07/09 | LGC Standards<br>and Ethics<br>Award: Learning<br>Points | That the Chairman should hold regular meetings with the leadership of the Council, including Group Leaders.  | Cheryl<br>Hardman                              | Meetings were held during February and March.  | 15/02/10 |  |  |  |
| 03/07/09 | LGC Standards<br>and Ethics<br>Award: Learning<br>Points | That in-house publications such as Surrey Matters and Jigsaw be approached to include articles on Standards Committee  | Cheryl<br>Hardman                              | The Surrey Matters editorial team is considering the suggestion but has turned it down for the next issue. Jigsaw is currently being refreshed.  | 15/02/10 |  |  |  |

| 2/10/09  | The Standards Committee's Role in the Grant and Supervision of Exemptions from Political Restriction | The Monitoring Officer will liaise with the Head of Human Resources to ensure that the protocol is made widely available to staff and HR professionals in the Council.   | Ann Charlton                 | Officers are taking this forward.  | completed |
|----------|--|--|------------------------------|--|-----------|
| 30/11/09 | Terms of Reference of the General Purposes Sub- Committees   | Officers to consider how to improve clarity over when a meeting will be neld in public and when in private.  | Ann Charlton/<br>Sarah Baker | To raise the issues during the review of the complaints process on 15 February 2010.   | 15/02/10  |
| 30/11/09 | Terms of<br>Reference of<br>the General<br>Purposes Sub-<br>Committees                               | <ul> <li>a) That Standards Committee approved the Terms of Reference subject to amendments.</li> <li>b) That the General Purposes Sub-Committees be renamed Standards Sub-Committees.</li> </ul>   | Cheryl<br>Hardman            | Amended terms of reference included in<br>the Constitution of the Council by Council<br>on 15 December 2009 and published on<br>the Standards Committee web pages. | Completed |
| 30/11/09 | Guide to the<br>Investigations<br>Process  | Standards Committee approved the Guide to the Investigations Process subject to amendments. The agreed briefing note to be provided to Members subject to an investigation into an allegation that they have breached the Code of Conduct. | Cheryl<br>Hardman            | The Guide has been amended as requested.   | Completed |
| 30/11/09 | Recruitment of<br>Independent<br>Representatives   | Officers to amend the advert and respond to the advertising agency.  | Cheryl<br>Hardman            | The web advert was amended and forwarded to the advertising agency on 3 December 2009.   | Completed |
| 30/11/09 | Recruitment of Independent Representatives   | Officers to amend the information pack.  | Cheryl<br>Hardman            | Information pack has been amended.   | Completed |

| 30/11/09 | Recruitment of Independent Representatives | Officers to approach the People, Performance and Development Committee to ensure that it does not feel that Standards Committee is infringing on its role.   | Cheryl<br>Hardman | The Committee was advised.   | Completed |
|----------|--|--|-------------------|--|-----------|
| 30/11/09 | Recruitment of Independent Representatives | Recommendation to Council: That Council delegates responsibility to a selection panel of Standards Committee to shortlist and interview applicants to the position of Independent Representative of Standards Committee. | Cheryl<br>Hardman | Council resolved: "That responsibility be delegated to a selection panel comprising the Chairman of the Standards Committee and three County Councillors, one to be nominated by each of the Group Leaders, to shortlist and interview applicants to the position of Independent Representative of Standards Committee." | Completed |
| 30/11/09 | Recruitment of Independent Representatives | That the selection panel consist of one Independent Representative and two elected Councillors who sit on Standards Committee. The Monitoring Officer would support the selection panel in an advisory role.             | Cheryl<br>Hardman | Group leaders have nominated their participants on the selection panel. The Chairman of Standards Committee will chair the selection panel and the Monitoring Officer will support the panel in an advisory role.  | Completed |
| 30/11/09 | Recruitment of Independent Representatives | That the restriction on members of lobbying groups applying to be an Independent Representative be removed.  | Cheryl<br>Hardman | Amendment made to information pack and declaration form.   | Completed |

| 30/11/09 | Guidance on<br>Members'<br>Correspondenc<br>e         | That the Committee endorses the Guidance on Members' Correspondence and the addition to the Assessment Criteria subject to amendments. That the Chairman of Standards Committee should circulate the Guidance on Members' Correspondence to all Members of the Council and that it should be published on the Standards Committee web pages. | Sarah<br>Baker/Cheryl<br>Hardman                      | The amended assessment criteria and the Guidance on Member Correspondence have been published on the Standards Committee web pages.  The Guidance was circulated to all Members by email on 11 December 2009. | Completed                                      |
|----------|---|--|---|---|--|
| 30/11/09 | Complaints Handling Performance: June to October 2009 | Data to be included on whether acknowledgments have been made on time in future reports, if the data is readily available.   | Loulla Woods  | Officers have researched the request and will report back to the Committee on 15 February 2010.   | 15/02/10                                       |
| 30/11/09 | Joint Standards<br>Committee<br>Guidance              | Officers to assess the options for a Joint Committee within Surrey or with other neighbouring authorities.   | Ann Charlton  | Options assessed. Considered too bureaucratic to establish.   | completed                                      |
| 15/02/10 | Notice of<br>Complaint to<br>Members                  | The Monitoring Officer to write to Members requesting that they register their preference re being informed of complaints under the Members Code of Conduct.   | Ann Charton/<br>Michelle<br>Grieve/Elaine<br>Bayfield | A letter was prepared and circulated to Members of the Council on 23 March.   | 23/03/10                                       |
| 15/02/10 | Action tracker and Work Plan                          | Completed actions to be kept separate from outstanding actions.  | Elaine<br>Bayfield                                    | Action tracker re-formatted to reflect Committee decision.  | 12/03/10                                       |
| 15/02/10 | Guidance on<br>Member<br>Correseponden<br>ce          | To consider comments following circulation of the Committee's Guidance on Member correspondence  | Loulla<br>Woods/Ann<br>Charlton                       | Guidance adopted subject to changes on dealing with member correspondence.  | 9/04/10-<br>posted on<br>members<br>area s:net |
| 15/02/10 | Action Tracker and Work Plan                          | Chairman to liaise with MO on how to address partnership related complaints.   | Ann Charlton/<br>Chairman                             | Committee agreed no further action required. Each member was likely to be covered by appointing cttees Code.  | 12/04/10                                       |

| 15/02/10 | Action tracker and Work Plan    | A date for Induction Training to be set up for May 2010.   | Elaine<br>Bayfield | Plan of induction for new members agreed by Chairman and implemented. Code of Conduct training 7 June 2010   | 11/05/10 |
|----------|---------------------------------|--|--------------------|--|----------|
| 15/02/10 | Action tracker<br>and Work Plan | Surrey Matters be approached again to include articles on Standards Committee (see minute 09/10) | Chairman           | The Surrey Matters editorial Team had decided not to include articles on the standards Committee. The Committee requested that this be looked at again. 14/06/10 Committee agreed no further action. | Complete |
| 12/04/10 | Draft Annual<br>Report          | To be amended in the light of cttees comments. Submitted to Council and published.               | Elaine<br>Bayfield | Report was submitted to Council 11 May 2010. Surrey Matters Editorial asked to promote. 14/06/10 Committee agreed no further action.   | Complete |

Shaded rows will be moved below following consideration by Committee and deleted after 12 months.